

MYTREX

VIDO

MOTION BRUSH

User's manual

Manufacturer: Sotsu Medical Co., Ltd.

3-10-10-10, Minami-Hakata Station, Hakata-ku, Fukuoka City, Fukuoka Prefecture

https://mytrex.jp

Designed in Japan. Made in China.

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20230908

Thank you very much for purchasing our company's products!

Please read the manual carefully and use it correctly and safely.

This manual comes with a warranty certificate.

Please keep it properly after reading.

For storage, warranty certificate is attached.

Do

Please confirm before use

If there is a shortage of product accessories, please contact our customer service.

Packaging contents

- Main machine (MYTREX Vido) 1 unit
- Dedicated AC adapter 1 unit
- User's manual 1 copy
- Storage bag 1 unit
- Cleaning brush 1 unit

※The figures in this manual are images and differ from the actual product.

※Design and specifications are subject to change without prior notice.

※This product is for household use and not a medical device.

If you have any questions about the product, please contact our customer service for inquiries.

MYTREX customer support

Business Hours 9:00~17:30
(Except Saturday, Sunday, the beginning of the year and at the end of the year)

Telephone inquiry

092-260-7366

Net inquiry

https://mytrex.jp/support/

In case the purchased product malfunctions, please contact customer support.

※This warranty promises free repair or replacement under the specified period and conditions, and does not limit the legal liability against the store.

Warranty certificate

Model: MT-VD22B

The warranty period is one year from the date of purchase.

Customer name, address, and phone number.

Address, phone number.

One-year warranty Date of purchase: Year/Month/Day

Safety precautions

Please follow the prescribed procedures and do not use it unreasonably. If any abnormality or malfunction occurs, please turn off the power and stop using it, then contact our customer service and the purchased store. Continuous use under malfunction conditions may have adverse effects on the body, please strictly prohibit.

DANGER

Prohibition

Users of the following medical devices cannot use. Incorrect operation of medical equipment may cause serious harm to the body.

●Unsuitable medical electrical equipment such as pacemakers

●Medical electrical equipment for maintaining life, such as artificial heart and lungs.

●Wearable electrocardiographic medical electrical equipment.

Prohibition

The following people, please do not use.

●Heart disease patients, disabled individuals, and suspected problematic individuals.

●Individuals with autoimmune diseases.

●Individuals who are unable to express self-awareness and operate on their own.

●For those who find it difficult to feel the temperature and stimulation themselves.

●Individuals with visual impairments

WARNING

Strict compliance

The following individuals should consult with a doctor before use. The reason is that it can cause accidents and physical discomfort. Even if the following conditions are not met, please consult a doctor if you experience any discomfort during use.

- Individuals with malignant tumors.
- Individuals with blood circulation disorders, telangiectasia, thrombosis, and abnormal blood pressure.
- Individuals taking medication.
- Pregnant and postpartum individuals.
- Individuals with perception disorder due to high peripheral circulation disorder such as diabetes.
- Individuals with skin scars, eczema, swelling and pain.
- Heat quart, disabled individuals.
- Individuals with a body temperature above 38 °C (five periods), such as those with acute inflammatory symptoms such as fatigue, chills and changes in blood pressure, are in a period of strength and weakness.
- Individuals with physical discomfort and abnormal sensations.
- Individuals with acute diseases such as fractures and enlarged joints (painful).
- Individuals with abnormal bones.
- Individuals receiving treatment at medical institutions.
- Individuals who have previously received treatment and surgery, as well as those who are still undergoing treatment for the affected area.
- Individuals with extremely weak physical discomfort.
- Neurological disorders, skin perception disorders, allergic constitution, skin diseases, atopic dermatitis, and individuals with sensitive skin.

Do not use other than designated and the following areas. The reason is that it can cause accidents and skin problems.

- The area undergoing cosmetic surgery
- Just after cosmetic medical surgery
- Tattoos
- Scars, eczema, and areas with skin diseases, eczema, swelling and purulent diseases.
- Oedema and areas with acne, scars, eczema, swelling and purulent diseases.
- Wet and humid areas
- Jewelry area, oral cavity
- Tent
- Thin areas, lips
- Eyes, eyelids, around the eyes and in front of the nose
- Wear the heart.

Prohibition

Doctors prohibit individuals who receive massage. The reason is that it can cause accidents, injuries and physical discomfort. For example, thromboembolism, embolism, severe aneurysm, acute venous aneurysm, various skin inflammations, skin infections and etc.

Strict compliance

If there is any abnormality during use, please immediately stop using and check with a doctor.

Must comply

If the main body and accessories have abnormal odor or heat, please stop using them. The reason is that it can cause damage and fire.

WARNING

Prohibition

Do not use with other machines at the same time. The reason is that it can cause accidents, injuries and physical discomfort.

Prohibition

Do not let children to use it. Do not let pets use it. Also, please keep it out of reach of children.

Prohibition

The reason is that it can cause accidents, injuries and physical discomfort.

Prohibition

Do not store, charge or use in high-temperature places (such as near fire, Komatsu, quilts and cars in hot weather). The reason is that it can cause fire, fever, burns and accidents.

Must comply

If a malfunction occurs, it is necessary to immediately stop using and turn off the main power supply. In addition, when there is an abnormality or power outage during the charging process, directly unplug the AC adapter from the socket. Do not use if there is any abnormal occurrence of smoke, abnormal sound, odor and etc.

Product specifications

Brand	MYTREX
Product name	VIDO
Model	MT-VD22B
Dedicated AC adapter	input: AC100-240V 50/60Hz 0.5A output: DC5.0V 2.0A
Rated power supply	DC5.0V 2.0A
Battery	Lithium battery 1000mAh/7.4V
Consumption of electricity	approximately 10W
Size	213 × 51 × 75mm
Weight	approximately 330g
Material	PC-ABS resin, silicone
Timer	Automatic shutdown after 10 minutes

About rechargeable batteries

- The usage time is extremely shortened after charging. It may be a problem with the battery's lifespan. (The battery life varies depending on the status of use and storage. Possible charging and discharging times are approximately 300-500)
- Does not correspond to battery replacement.
- If not in use for a long time, fully charge the main body and store it. Also, operate and charge again after 1 month. Prolonged charging for a long time can result in inability to charge.

Follow the link below to confirm the precautions for built-in lithium battery products.
https://mytrex.jp/support/safety/battery/

This product (main body) has a built-in lithium battery. When discarding this product, please dispose of it in accordance with local regulations.

WARNING

Prohibition of disassembly

Do not disassemble, repair or modify.

Prohibition

The insertion parts, gaps, ventilation holes and etc. of the main body and accessories should not be contaminated with pins, foreign objects, garbage, or moisture. The reason is that it can cause electric shock, electric shock and fire.

Prohibition

When unplugging the AC adapter, hold the front end and do not pull the wires. Also, do not pull out or insert with wet hands. The reason is that it can cause electric shock, electric shock and fire.

Must comply

Use 100-240V AC power. If used overseas, please be sure to confirm the shape and voltage of the plug. Plug the adapter directly into the wall outlet, do not wire at the plug.

Prohibition of water places

Do not wash the main body and accessories with water. Do not use, charge and store in high humidity areas such as bathrooms or outdoors. The reason is that it can cause fire, electric shock and injury.

WARNING

Prohibition

Do not use when the AC adapter and cable are damaged and loose when plugged. The reason is that it can cause electric shock, electric shock and fire.

Must comply

The main body must be handled. The reason is that it can cause accidents and malfunctions caused by falling.

CAUTION

Must comply

Use one area at a time for 3-5 minutes. Use for 10 minutes each time. In addition, the total usage time of a day is within 20 minutes. Avoid continuous and overuse, and care while moving positions gradually and slightly. Also, when using by multiple people, please control the total time within 30 minutes. After continuous use, the machine must be shut down for at least 30 minutes before it can be used again.

Prohibition

Do not use at the following moments. The reason is that it can cause accidents and injuries.

- Exhaustion
- After drinking alcohol
- Hours before and after meals
- Sleeping
- Driving
- When skin abnormalities occur

Prohibition

Not allowed to be used except for the purposes specified in the manual. The reason is that it can cause accidents, injuries and malfunctions.

Maintenance methods

- Do not wash the main body and accessories with water.
- Wipe the dirt on the main body with a dry soft cloth. If dirt is found, soak a soft cloth in warm water and dilute it with neutral detergent. After wringing it dry, carefully wipe the surface of the main body.
- Do not use solvents such as alcohol, diluents, gasoline and etc. The reason is that it can cause damage and malfunction of the main body. The reason is that it can cause damage and malfunction of the main body.
- To clean the comb, please use the attached brush (the below figure)

CAUTION

Prohibition

Do not forcefully press the comb. Do not use in one place excessively. The reason is that it can cause skin and muscle injuries and accidents.

Prohibition

Do not pull and disassemble the comb. The reason is that it can cause damage and malfunction of the main body. The comb cannot be disassembled.

Prohibition

Do not use it with a hair dryer and use it for drying the main body. The reason is that it can cause the main body to deform and malfunction.

Must comply

If there are any malfunctions or faults in the product, please contact the store where you purchased and our customer service. Customers are not allowed to disassemble and repair on their own. It will become out of warranty.

Prohibition

Do not use under the following circumstances.

- Older enlargement
- Hair transplanted individuals
- Individuals wearing partial wigs (Bespings, including wearing for hair extensions and etc.)

Head care

Care behind the ears and entire head.

●Behind the ears

●Behind the head

Face care

Care for forehead, temples, cheeks, and nasolabial folds. Do not let the comb rub against the skin, care with vibration level 1 while firmly adhered.

Name of each part

Main body

Comb

Cannot be disassembled

Button

Short press: The vibration level gradually increases

Button

Long press: power on/off

Short press: The vibration level gradually decreases

Blue LED light

The direction level during use is indicated by the lamp with.

Level 1 Level 2 Level 3 Level 4 Level 5

Flashes when the battery level is low. Please charge it.

Bottom side

Charging port

White LED light

Battery level indication

LED1 LED2 LED3 LED4

LED5

LED6

Before use (charging methods)

When using it for the first time and the battery level is low (blue LED flashing), please start charging from the power off of the main body.

Approximate charging and operating time

Charging time

Approximately 3 hours

Operation time

up to approximately 5 hours

※The operating time is based on the level of vibration 1, and it can be used for 2 hours at vibration level 5 approximately (room temperature 25 degrees Celsius). There are significant differences in charging and operation time due to battery level, charging and using environment. Please notice that if the indoor temperature is below 10 degrees, the operation time may be shortened.

※The recommended temperature for charging is 15-35 degrees. Extending the charging time beyond the recommended temperature may result in failure to charge.

※The duration of the battery may be shortened during initial charging and recharging after long-term non-use. After multiple charges and repeated use, it returns to normal.

Care methods recommended

※Press one area for approximately 3-5 seconds.

※The direction of the comb pressing can change the direction of the scalp's movement. Please use the comb in close contact with the scalp and under comfortable stimulation.

Head care

Care for the side of the head above the ears and the entire top of the head.

●Side of head

●Top of head

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Hold the body tightly with your hand and press the scalp and skin vertically with the entire comb (figure 1)

※Press the scalp and skin tightly with a comb to fully vibrate the designated area. To use according to the image of the comb catching the scalp to make it move (Figure 2). Please be careful not to press too hard or apply excessive force.

※Recommended care methods, please refer to the section after page 16.

Figure 1

Figure 2

scalp movement with comb vibration

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When the vibration stops during use, please long press the () button for about 3 seconds.

※After 10 minutes of use, the vibration will automatically stop.

About safety devices

This product has an automatic locking function in case of excessive pressing. If press too hard for more than 5 seconds, the locked status lasts and the blue LED light flashes 3 times. After the pressure is released, the operation starts again. If the over-pressing status continues, the blue LED light will flash 9 times and the power will be turned off automatically.

1

Connect the Micro B connector side of the included dedicated AC adapter to the charging port at the bottom of the main body.

※Please connect when the shape of the terminal is the same.

2

Insert the dedicated AC adapter into the wall socket.

※The white LED lights during charging light up and flash in sequence.

※The main body power cannot be turned on when charging.

3

After charging, unplug the AC adapter from the socket.

※The charging is completed after all white LED lights 1-4 are turned on.

Charging port

Bottom side

Charging port

White LED light

Battery level indication

LED1 LED2 LED3 LED4

LED5

LED6

Methods of use

Caution

※From the beginning of use to gradually getting used to it, please be sure to use it for a short time at a weaker vibration level.

※Use one area for 3-5 minutes at a time (all face and scalp, neck, shoulders, each area use separately). Operate within 10 minutes of each use. Within a total of 20 minutes for 1 day. Avoid excessive and continuous use, and gradually move the position for care with small steps.

※Please notice that not press too hard or apply excessive force. This product that it can cause accidents and physical discomfort.

※When using on the scalp, please use on a dry and clean scalp. This product does not have waterproof function.

※Please be sure to remove makeup and use it at level 1 on the face.

※Correctly use after carefully reading the "Safety Precautions".

1

Long press the () button for about 3 seconds to turn on the power.

●The blue LED lights up and operates from vibration level 1.

2

Short press the () button once to increase the vibration level.

※There are 5 stages (level 1-5) of vibration levels to choose from.

Vibration level

Approximate number of vibrations in 1 minute

1

About 900 times

2

About 1200 times

3

About 1600 times

4

About 2000 times

5

About 2400 times

Blue LED light

() button

MYTREX

3

Short press the () button once to decrease the vibration level.